

Terms and Conditions for Marvellous Electricals Ltd

Please read these Terms and Conditions carefully before using our services or purchasing products from Marvellous Electricals Ltd ("we," "us," or "our"). By engaging with us, you agree to be bound by these terms.

1. Services and Exclusions

Marvellous Electricals Ltd provides a range of electrical services, including installations, repairs, maintenance, testing, and emergency call-outs. As a NAPIT-registered contractor, we are committed to upholding the highest industry standards.

Unless explicitly stated in your quotation, our services exclude the following:

- * Significant plastering work: Any extensive repairs or new plastering beyond minor making good around new electrical points.
- * Decorating: Painting, wallpapering, or other decorative finishes.
- * Carpet installation: Re-laying or installing carpets after electrical work.
- * Lawn restoration: Repairing or restoring lawns or garden areas disturbed during external electrical work.
- * Asbestos removal or handling: We are not licensed for asbestos removal. Should asbestos be identified or suspected on-site, work will cease immediately, and it will be your responsibility to arrange for safe and legal removal by a specialist contractor before our work can resume.
- * Anything that is reasonably unforeseen: This includes, but is not limited to, hidden obstructions, pre-existing structural damage, or unidentified hazards not disclosed by you prior to commencing work. Any additional work required due to such unforeseen circumstances will be subject to a revised quotation and your approval.

2. Product Specifications

Unless otherwise specified and agreed upon in writing by you, all electrical accessories supplied and installed (e.g., sockets, switches, light fittings) will be standard white. If you require different finishes or colours, please make sure this is clearly communicated and included in your quotation.

3. Client Responsibilities

To ensure work proceeds smoothly, you must:

- * Provide clear and safe access to the work area for our electricians.
- * Ensure all necessary permissions, licenses, or approvals are obtained before work starts.
- * Inform us of any known hazards or hidden utilities (including the presence of asbestos) within the work area.
- * Provide parking for up to two vans for the duration of the work at the site address.
- * Provide access to toilet facilities, power, water, and waste disposal facilities for our team while on site.
- * Grant us unlimited access to the property for the duration of the scheduled work.
- * Understand that for safety and operational reasons, the property may lose power or electricity might need to be shut off for periods during the work. We'll aim to minimise any disruption and will inform you beforehand where possible.

4. Quotations and Payment Terms

4.1. All quotations provided by Marvellous Electricals Ltd are valid for 7 days from the date of issue.

4.2. A deposit may be required before work begins. The specific deposit amount will be outlined in your quotation. Work will only commence once the deposit has been received.

4.3. Full payment for services and products is due upon completion of the work or delivery of products, unless otherwise agreed in writing.

4.4. We accept payment via bank transfer, credit/debit card, or cash. We do not accept checks as a form of payment.

4.5. Invoices are payable within 3 days of the invoice date. Late payments may incur interest at a rate of 8% per annum above the Bank of England base rate, calculated daily, until the overdue amount is paid in full.

5. Guarantees and Warranties

5.1. Workmanship Guarantee: Marvellous Electricals Ltd guarantees its workmanship for a period of 12 months from the date of completion. This guarantee covers defects directly arising from our installation or repair work and does not cover faults caused by misuse, damage, wear and tear, or external factors.

5.2. Product Warranties: All products supplied by Marvellous Electricals Ltd are covered by the manufacturer's warranty. We will assist clients in making warranty claims where appropriate.

5.3. NAPIT Work Quality Guarantee: As a NAPIT-registered contractor, all notifiable electrical work we carry out in domestic properties is covered by the NAPIT Work Quality Guarantee Scheme. This scheme is designed to provide you with peace of mind. In the unlikely event that work completed and notified to NAPIT is found to be non-compliant with Building Regulations due to our installation, and we are unable to rectify it (e.g., if we cease trading), NAPIT may arrange for the rectification of the non-compliant work for a period of six years from the date of completion, up to the value of the original contract or £25,000 (whichever is lower). This guarantee specifically covers non-compliance with Building Regulations related to incorrectly completed installations and is not a compensation scheme. Full terms and conditions of the NAPIT Work Quality Guarantee are available directly from NAPIT or upon request.

6. General Conditions

We genuinely appreciate your business and strive to provide excellent service.

7. Governing Law and Jurisdiction

These Terms and Conditions are governed by and construed in accordance with the laws of England and Wales. Any disputes arising under or in connection with these Terms and Conditions will be subject to the exclusive jurisdiction of the courts of England and Wales.

8. Amendments

Marvellous Electricals Ltd reserves the right to update or modify these Terms and Conditions at any time. The most current version will always be available on our website or upon request.